

Protect Your Investment



Our Values

A proactive maintenance strategy will maximize your technology investment by predicting and preventing problems before they occur. With each of our plans, you benefit from a selection of guaranteed response times and predictable costs that include travel expenses, labor and replacement parts.

As a result, the life of your instrument will be extended, the overall productivity of your laboratory will remain at its highest level, and **your total cost-of-ownership will be greatly reduced.**

- Increase **Productivity**
- Reduce **Costs**
- Boost **Uptime**

Protect Your Investment

We understand the daily challenges you face – finding ways to increase productivity and reduce costs, while striving to achieve better results in less time. The strategy selected to maintain your equipment plays a key role in determining your productivity, while maintaining high quality standards. Our approach is to capitalize on the strengths of multiple service offerings providing global solutions for your equipment. We offer a variety of Support Plans and options to meet your needs:

	Extended Warranty	Extended Warranty Plus	Scheduled Care Plan	Total Care Plan
RESOURCES				
Unlimited Priority Technical Phone Support	●	●	●	●
Firmware/Software Updates	●	●	●	●
PREVENTIVE MAINTENANCE SERVICES				
On-Site Preventive Maintenance		●	●	●
Preventive Maintenance Parts Kit		●		●
CORRECTIVE SERVICES				
Priority On-Site Support	●	●	●	●
On-Site Visits – Labor And Travel	●	●	15% discount	●
Factory-Certified Parts	●	●	15% discount	●
ADDITIONAL SERVICES				
Qualification Services	●	●	●	●
Improved Response Time	●	●	●	●
Additional Preventive Maintenance	●	●	●	●
Calibration Services	●	●	●	●

Rely on World-Class Service Experts

As part of the Thermo Fisher Scientific organization, we are the world leader in serving science and have over 1500 Unity Lab engineers trained and certified through our Training and Mentoring and Certification (TMC) program. TMC is our training regiment to guarantee:

- Consistent quality in the repair and validation of your instruments and equipment.
- World-class training specialists lead OEM focused coursework
- Certification through direct hands-on training using original equipment from leading manufacturers

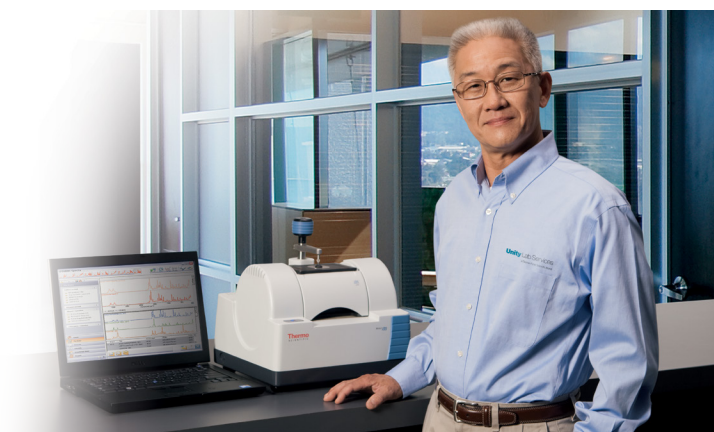
Please contact your local Unity Lab Services representative for more details on our expertise or for your personalized quote.

Global Service Solutions
unitylabservices.com

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Unity Lab Services

A Thermo Fisher Scientific Brand